

Forty-third Annual Report

including
Financial Statements
for the year ending 30th June 2000

***COUNCIL ON THE AGEING
QUEENSLAND INC.***

Presented at the
ANNUAL GENERAL MEETING
15th September 2000

Published by:

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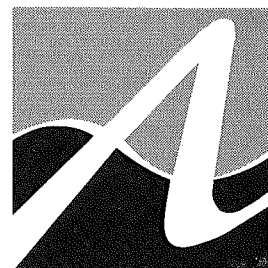
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Mission Statement

*Council on the
Ageing
Queensland
exists to protect
and to promote
the well-being of
all older
Queenslanders*



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Board of COTA Q

President:	Mrs Judith Skinner OAM (Electorate of Seniors)
Immediate Past President:	Ms Glenda McChesney-Clark (Electorate of Seniors)
Vice-President - Policy and Advocacy:	Dr Mary Daly AM (Electorate of Seniors)
Vice-President - Community Services:	Mrs Margaret (Maggie) Crowe to 19 July 2000 (Electorate of Seniors)
Vice-President - Membership Services:	Mr Len Sly (Electorate of Seniors)
Treasurer:	Mr Neville Jolly (Electorate of Seniors)
Secretary (non-voting):	Mrs Wendy Skitch (Executive Director and Public Officer)
Members:	Councillor June Colley (Organisation of Seniors Electorate) Councillor Anne Miller to 7 April 2000 (Local Government Electorate) Mrs Barbara Paterson (Organisation of Service Providers Electorate) Mr Jack Penberthy to 3 March 2000 (Organisation of Seniors Electorate) Mrs Coral Ordish (Organisation of Seniors Electorate) Mrs Josephine Smyth to 13 April 2000 (Electorate of Seniors)
Advisers to the Board:	Mrs Fiorenza Jones (Adviser in Italian & NESB Issues)
Auditor:	Mr Michael Rice
Honorary Solicitor:	Mr Guiseppe (Joe) Rinaudo OAM
Patron:	His Excellency Major General Peter Arnison AO, Governor of Queensland



COTA Q Staff

Executive Director:	Mrs Wendy Skitch
Assistant Director – Information & Development:	Mrs Sandra Woodbridge to October 1999
Administrative Assistant:	Mrs Jill Shipley (p/t) from March 2000 Miss Tara Croome to February 2000
Accountant/Bookkeeper:	Mrs Wendy Wylie (p/t)
Librarian:	Mrs Jane Geddes (p/t)
Information Officer:	Mr Tony Rivera (p/t)

SAFE & CONFIDENT LIVING PROJECT

Community Worker: Ms Melissa Bailey (p/t)

VOLUNTEERS

Librarian:	Mrs Merril Rylance
COTA News:	Ms Jennifer Thomas
Reception & Data Input:	Mrs Elizabeth McKenna from February 2000 Mrs Sue Draffin from August 2000 Ms Alexandra Szekely from July 2000 Ms Debbie Solway to June 2000
Data Input:	Ms Heather Barlow Mrs Vi Beresford to March 2000
Compumentors:	Mr Alan Rawlings Mr Tom Bawden to January 2000



Annual Report 1999-2000

**National Executive Director
Denys Correll**

This has been a year of high achievement for Council on the Ageing (Australia). We saw the end of the International Year of Older Persons and the very successful Australian Coalition 99. It is accurate to say that no where else in the world was such a high degree of cooperation achieved between non-government organisations, and between non-government organisations and Government.

A survey undertaken by the Government at the beginning of 2000 found that 85% of people surveyed were aware that 1999 had been the International Year of Older Persons compared with 16% in 1998. Other results of the survey showed very positive attitudes to older people.

Council on the Ageing (Australia) began preparations for the International Year as long ago as 1995. We used the model of the International Year of Disabled Persons that many people remember as the most successful International Year. Australian Coalition 99 was modelled on the American Association of Retired Persons initiative for the year. Council on the Ageing (Australia) was fortunate to receive early recognition by the Commonwealth Government for the initiative to establish Australian Coalition '99.

The many achievements of the Year and Australian Coalition '99 are documented in the Commemorative Journal produced at the wind up of Australian Coalition '99.

Council on the Ageing (Australia) conducted its first national congress in 1999. The congress, hosted by Council on the Ageing (South Australia) was an outstanding success. It was the first major meeting in Australia on the subject of Mature Age Employment. The media interest was extensive and, what is more, this interest has been maintained ever since.

Council on the Ageing (Australia) is a national leader in mature age employment issues and this has been recognised by external organisations including the Committee for Economic Development of Australia (CEDA). Council on the Ageing (Australia)'s Deputy National Executive Director addressed a conference of CEDA on mature age employment issues. As a result, Ms Sheen was invited by the Committee for Economic Development, USA, to be the only Australian speaker at their Conference, *The Ageing of the Global Workforce*.

Mature age employment has been the subject of a major inquiry by the House of Representatives Standing Committee on Employment, Education and Workplace Relations. The Committee's report reflects many of COTA's recommendations. We know that major structural and

attitudinal changes are needed before we have a society that fully appreciates the social and economic reasons for mature age employment.

The Government's tax reform has engaged much of our policy resources over the last two years. COTA recognised on the release of the tax reform package that pensioners and self-funded retirees were not sufficiently protected in the reforms. Through COTA's approach to Government, significant modifications to the proposal were made. These included more adequate indexing of the pension, and the extension of self-funded retiree's supplementary bonus to retirees aged 55 and over. On this last matter, the Office of the Minister for Social Security said in a letter advising COTA of the improvements, "I am pleased to be able to advise you that the minimum age limit for eligibility to the Self-Funded Retirees Supplementary Bonus has been reduced to age 55. This is in line with the suggestion in your letter." COTA through its endeavours has improved the taxation package for millions of older Australians.

The changing face of residential care has been a challenge to the whole society. The events at the Riverside Nursing Home have ensured that residential care cannot be the same again in the eyes of the community. The aged care reforms of 1996 put in train major structural changes that have impacted on residents and families. Accreditation is underway and as a result of Riverside, the complaints scheme has been revamped. COTA continues to represent the interests of older Australians. The President Sheila Rimmer is a member of the Minister's Aged Care Issues Forum and advocates very strongly for older people.

Projects related to COTA's goals are a key part of our activities. COTAs throughout Australia are conducting the Be Wise with Medicine Project — *Being in Control: Older People and their Medicines*. The project is being conducted as a business/community partnership with the Pharmacy Guild of Australia. It is an exciting endeavour as we are reaching into the lives of so many people throughout the whole country.

Last year, COTA as the publisher of the Australasian Journal on Ageing, revamped the Journal. COTA publishes the Journal as a partnership with the Australian Association of Gerontology, Aged and Community Services Australia and the Australian Society for Geriatric Medicine. This joint venture has resulted in the Journal going from strength to strength. According to our calculations, on a per capita basis, it is the highest circulation journal on ageing in the English speaking world.

In addition to the Australasian Journal on Ageing, COTA publishes ReportAge and Strategic Ageing. The latter provides in-depth analysis of ageing issues.

COTA believes that to create a better society for older people, we need to keep in contact with the wider world. COTA through its membership of the International Federation on Ageing is co-hosting with the Western Australian Office of Seniors Interests the 6th Global Conference on Ageing in Perth in 2002.

There is much more that can be said about the work and success of the Council. In this report I have only attempted to relay the highlights.

President's Report

Judith Skinner OAM

It gives me much pleasure to present to you the Annual Report for the year 2000. The high level of almost feverish activity preceding and during the International Year of Older Persons has subsided; but it is very pleasing to participate in and observe the ongoing activities and projects generated during 1999.

During this last year I have endeavoured to develop closer relationships with our very diverse and dynamic COTAs throughout Queensland. One of the highlights of the year was the visit by the Executive Director and myself to Cairns for the formation of the Cairns and District Committee on Ageing. On the following day we met with members of the Townsville Region and the Dalrymple-Charter Towers COTAs. These opportunities which have usually been fairly rare are much appreciated by all concerned. The communication with our rural and remote members especially in the north and the far west has been enhanced by improvements to COTA Q's web site and by the use of electronic bulletins to a growing number of COTA's who are connected to internet.

COTA Q is involved in a number of projects at a national and state level, which are covered in other sections of this report. I must however commend Melissa Bailey on both the quantity and quality of her work with older people involved with the Safe and Confident Living project. A special mention must go to the work she is doing with new and emerging communities.

The three monthly forums of COTA electorates have provided excellent opportunities for interaction and information sharing. The Annual State Forum, which was held at Kingston in 1999, gave delegates from regional and rural areas a similar opportunity. The Gold Coast Committee on Ageing will host the 6th Annual State Forum in November this year. The work done by the Committee and the support given by the Gold Coast City Council is much appreciated. The 2nd Biennial COTA Q State Conference will follow the 6th State Forum.

My own involvement in National COTA activities has meant frequent absences from Brisbane during the past several months. One of these activities has been a national strategic planning review to be completed before the National Annual General Meeting in November. COTA's in all the states and territories are involved in this review.

No annual report would be complete without mention of The Festival of Music and Song, which was once again a wonderful performance, and I congratulate Luke Harriman, the producer. He had the large shoes of Vera Evans OAM the long time organizer of this event to try and fill.

President's Report continued

The computer classes for older people which are ably conducted and coordinated by volunteer Alan Rawlings and staff member Tony Riviera have been an outstanding success. *Computers for the Mortally Terrified* has drawn people who may have hesitated to join other less specific beginner's classes.

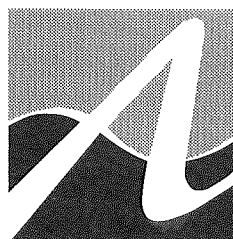
Board members and the Executive Director represent COTA Q and our constituents on a number of Committees and District Health Councils. Those Board members from Maryborough, Noosa, Bribie Island and the Gold Coast have made a valuable contribution in regional representation. I would also like to pay tribute to the efforts of Jack Penberthy, Josephine Smyth, Maggie Crowe and Anne Miller who have left the Board this year.

For the work undertaken in preparation for – and throughout – International Year of Older Persons 1999, my thanks go to Josephine Smyth, Chair of the Australian Coalition '99–Qld and to the members of the AC'99–Qld State Coordinating Committee who represented twelve state-focused older persons organizations. COTA Q records also its appreciation to the major community sponsors of AC'99–Qld: Forest Place Retirement Villages and The Sunday Mail, and to the minor sponsors including the ACTU, EK Williams Printers, CMRS Computer Solutions and RetireInvest.

COTA Q acknowledges other project funding support provided by the Queensland Department of Health, The Commonwealth Department of Health and Aged Care, and the Queensland Department of Families Youth and Community Care.

Like all community organisations we could not exist without volunteers who give so generously of their time and skills.

My grateful thanks to my Board colleagues who have given me support and encouragement throughout the year. On behalf of the Board our appreciation to Wendy Skitch the Executive Director and her staff who always seem to manage the extra mile and still remain cheerful and always helpful. The Board appreciates your loyalty and commitment.



Executive Director's Report

Wendy Skitch

Introduction

This Annual Report documents a hectic year. During the last half of International Year of Older Persons (IYOP), COTA Q was faced with heavy demands for representation and support without increased financial resources. The Board, members, paid staff and volunteers all worked together to do what had to be done and to ensure that all opportunities to promote positive ageing were maximised.

IYOP work continued well into year 2000, which brought with it the need to reduce office space and make some radical changes in staffing. Having initiated changes in computerised systems to address the foreshadowed Y2K problem, preparation for the introduction of GST was undertaken. Registrations have been completed successfully. A new accounting system has been installed and customised.

Also in year 2000, two new projects were initiated: a smaller one that enabled us sustain a focus on cultural diversity, and a larger one, the national "Being in Control: Older People and their Medicines" project that is reported fully on page 18.

Initial planning was undertaken for the holding of the 6th Annual State Forum of Committees on the Ageing and the 2nd Biennial COTA Q State Conference, both to be held on the Gold Coast in November 2000.

Governance

Meetings of the Board were held usually monthly. Representation included members from Bribie Island, Gold Coast and from Maryborough Districts. The Finance Committee has met monthly and reported to the Board.

Membership

Lists of current financial members are published with this Report. Again a number of seniors' clubs closed this year. New organizations of seniors were recruited to membership, resulting in a net loss of one. In 1999-2000 the number of individual financial members has increased by 7.2%.

Organisational Membership

	Sept 2000	Sept 1999
Electorate of Organisations of Seniors	173	172
Electorate of Organisations of Service Providers	61	62
Local Government Electorate	61	61
Organisations - Associate (non voting)	36	47
	331	332

Individual Membership

	Sept 2000	Sept 1999
Life Members - COTA Australia	2	2
Life Members - COTA Q	4	3
Individual Members	1761	1639
Associate Members (non voting)	11	14
	<u>1778</u>	<u>1658</u>

Mandate

COTA Q's mandate as a peak Consumer organisation representing older Queenslanders is clearly established through its membership.

Its mandate is strengthened further by the number of:

- Committees & Advisory Groups upon which it serves [refer page 19]
- Consultations in which it participates [refer page 21]

Organisational Management Office of COTA Q

In 1999 additional office space was leased, principally — but not only — to accommodate AC'99-Qld and the additional meetings generated by IYOP. However, this was terminated in January 2000 due to financial constraints. Until February 2000 the office provided support to the Secretariat of AC'99-Qld. A Computer Training room had been established upstairs. This has been relocated in the downstairs premises, and other office space compacted.

In July 1999 when funding was awarded by Families Youth and Community Care to Lifeline to establish Seniors Enquiry Line, the part subsidy to COTA Q Seniors Infolink initiative ceased. This resulted in some restructuring within COTA. We have established a good working relationship with the new service and refer callers wherever possible. This is reflected in the following analysis of recorded contacts:

Communication	Sept 99–Aug 2000	Sept 98–Aug 1999
Telephone calls	5866	9526
Face-face	431	686
Groups (3-300)	108	184
Correspondence	5873	4155
Email	5475	—

Present paid staff includes Mr Tony Rivera, Mrs Jill Shipley, Mrs Melissa Bailey, Mrs Jane Geddes, and Mrs Wendy Wylie all of whom work part time. The volume of work could not have been managed without the contribution of a band of dedicated volunteers who worked in relay alongside

the paid staff. COTA could not have operated without their consistent help. Particular mention is made of Mr Tom Bawden who assisted Mr Alan Rawlings until February 2000 in instructing seniors on computers. Both have made a tremendous contribution.

Successful Submissions/Applications for Grants

COTA Q

- Queensland Health — Home and Community Care Program
- Families, Youth and Community Care — Office of Ageing
- Older Persons Action Program
- Dept of Premiers and Cabinet — Office of Multicultural Affairs
- Federal Department of Health and Aged Care (National project)
- Fred P Archer Charitable Foundation
- The Public Trustee

and as grantee for the *International Year of Older Persons Australian Coalition'99-Queensland*

- Families, Youth and Community Care — Office of Ageing — Older Persons Action Program.

International Year of Older Persons — Calendar of Events

As grantee for AC'99-Qld, COTA Q was funded by Families Youth and Community Care, Office of Ageing IYOP grants, to maintain a central Calendar of Events on its IYOP website. This presented a real challenge, especially as events grew in number and an interactive database had to be developed.

Clearly, the Calendar proved to be an excellent planning tool, allowing everyone to see the nature of events planned, and to coordinate within a published framework. The site was linked to that of Office of Ageing, and to the National AC'99 site, which provided Australian and International signposts. Following a request, the AC'99 site was registered in the National Archives — <http://pandora.nla.gov.au/nla/pandora/IYOP.html>.

COTA Webpage — A Global Information Link

Analysis of requests to www.cotaq.org.au has been maintained. This information includes access to the COTA Q hosted websites for Senior Surfers and Australian Coalition'99-Queensland.

The following table documents a small amount of the analytical information held by COTA Q.

1999-2000 1 Sept 99 - 30 Aug 00	Total successful requests for whole period	Total Individual Visits	Total data transferred
12 months	64,817	11,297	751,238 Kbytes

Countries known to have accessed data:

Persons or organisations from 50 individual countries have accessed data.

The Webpage is a vital link in COTA's information strategy.

The COTA National Movement, through its meetings of National/State/Territory Executive Directors has established guidelines for the development of this medium within COTA and for the interlinking roles and responsibilities that each will undertake. COTA Q is linking with Committees on Ageing throughout Queensland.

The following Committees on Ageing are connected directly to the Internet:

- Bundaberg & District Committee on the Ageing Inc.
- Dalrymple / Charters Towers Committee on the Ageing Inc.
- Maryborough and District Committee on the Ageing Inc.
- Mt Isa Committee on the Ageing Inc.
- Redlands and District Committee on the Ageing Inc.
- Townsville Region Committee on Ageing Inc.

and, through private addresses,

- Cairns and District Committee on the Ageing
- Gold Coast Committee on the Ageing Inc.
- Noosa Committee on the Ageing Inc.
- Logan Area Committee on the Ageing Inc.

In addition, Web sites have been established and linked to the COTA Q site, namely:

- Maryborough and District Committee on the Ageing since 1997
- Bundaberg Committee on the Ageing in 2000.

Committees on the Ageing

Further outreach has been undertaken over the past year, and this is covered in the President's Report. In line with the plan for Committees on the Ageing, nine individual committees in the past year have formally become Chapters of Council on the Ageing Queensland. Most others are part way through the process.

At the forthcoming 6th Annual State Forum of Committees on the Ageing, to be held on the Gold Coast on 2 November, time is to be devoted to strategic planning. This will ensure that this Council and the Committees on the Ageing synergise. Issues such as communication and communication strategies will be high on the agenda.

This year COTA Q commenced regular despatches via an Internet Bulletin to Committees on the Ageing. Feedback has been positive. The COTA Internet Bulletin is here to stay.

Festival of Music and Song – 2000

This is an annual event for all seniors. The Festival attracted a smaller audience than last year, possibly due to a marked increase in admission cost. This increase was due, in part to GST. This year the Concert was produced by Mr Luke Harriman and compered by Mr Royce Perkins. The Australian Army Band was a focal point. New artists were included and feedback from the audience has been excellent.

Next year the Festival is to be moved from July to October. It will be held on Tuesday 2nd October 2001 and, once again, fall within Seniors Week.

Conclusion

Highlights in 1999-2000 included the 5th COTA Q State Forum of Committees on the Ageing in Kingston, and the final event for AC'99 Qld the Partners Recognition Morning, hosted in the Parliamentary Annexe by the Hon Anna Bligh MLA, Minister for Families, Youth and Community Care. This was a splendid finale, recognising the contribution of two hundred and forty-nine separate organizations across the State to plan and to provide community input and focus into what was International Year of Older Persons 1999.

A number of new challenges have arisen from our work this year. The whole area of crime and older persons, the importance of safe communities, the building of those communities and networks deserve ongoing attention. The needs of new and emerging culturally diverse communities and the particular very basic needs of their elders was highlighted. Increased acceptance of COTA within the aboriginal and islander community of Brisbane North has brought with it challenges and opportunities.

It is clear that COTA Q, within its role as a peak consumer organization, should provide support and management resources/skills to consumers and carers in these groups, so that they can access basic services, can participate in their planning and development, and articulate their own views and interests.

COTA Q
working with you – for you



Senior Surfers Computer User Group

[www.cotaq.org.au/
snrsurf.home.html](http://www.cotaq.org.au/snrsurf.home.html)

Compumentors
Alan Rawlings
Tom Bawden

*Instruction
for older people,*

*designed and
presented
by older people.*

Meetings of the Seniors Surfers User Group are held on the first Tuesday of each month at COTA Q. In January 2000, COTA Q surrendered the lease of the first floor training/meeting rooms, due to financial constraints. Space is now at a premium; however, the User Group with changing faces and places, remains just able to fit into the computer training room. Alan Rawlings prepares a Senior Surfers Newsletter monthly and this is sent to interested members of the Group.

The Senior Surfers group and the computer classes have been visited by a number of academics and others who wish to draw on the experience of the group and to document the adjustment of older persons to computer and Internet technology.

Internet for Seniors – a Train the Trainer Computer Module

This training module, made possible through a grant from the Gaming Machine Community Benefit Fund, has been in use for over a year. It has proven to be a highly effective training tool.

Computers for the Mortally Terrified – name coined from COTA WA

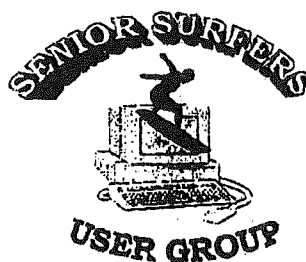
This course has developed to address the training needs of the very beginner. It is exceptionally popular and all classes are fully booked.

Basic Microsoft Word 7 – designed within COTA WA

Senior Surfers conducted a one-off pilot course with a trial group of four people. It proved to meet the needs of the participants, with only a few adjustments. Until we have time to negotiate with COTA WA the running of this course, it will remain on hold.

Members and graduates from the classes are able to use the six computers in the training room outside class hours. It is pleasing to note that an informal 'buddy' program is emerging, with several more experienced seniors giving extra time after class to work beside others and coach them along. This certainly adds to the instruction given by the Compumentor.

On an average we receive two calls a day about computers and computer training.



Brisbane Inner Suburbs Safe and Confident Living Project

Community Worker/
Safety Link Advisor
Melissa Bailey

Brisbane Inner Suburbs – Target Regions:

*Bulimba
Morningside
East Brisbane
West End
Paddington
Kelvin Grove
Spring Hill
Fortitude Valley
Newstead
Clayfield*

The Brisbane Inner Suburbs Safe and Confident Living Project (S&CL Project) commenced in August 1998. This three (3) year Project is funded through the Older Persons Action Program, Office of Ageing, Families, Youth and Community Care Queensland.

The Community Worker/Safety Link Advisor has worked with older people within their local communities and with community organizations within those local communities engaging them in activities that

- provide accurate information about vulnerability to crime;
- provide information about crime prevention strategies to older people;
- link older people to existing support networks and services; and
- facilitate inter-agency cooperation to address the impact of crime and fear of crime among older people.

COTA Q believes that peer education is an effective method of disseminating information to substantial numbers of older people. A peer education model has been used to further enhance this project and to enable it to address its wide geographic spread. Ten (10) older volunteers have undertaken training sessions and engaged in peer-to-peer education.

Analysis of estimated contacts with older persons

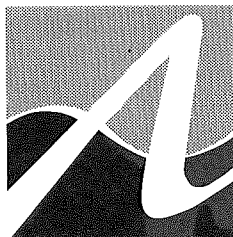
Sept 1999 – Aug 2000

Individuals - Survey response (ESB & NESB August 1998 – June 2000)	3432
Individuals - Telephone contact	2905
Individuals - Group presentations/ Individual Consultations (ESB & NESB)	18100
Total	24437
Additional Printed information Total	21000

**Brisbane Inner Suburbs
Safe and Confident
Living Project
continued**

During the operation of the Project Peer Education Manuals have been developed, and brochures and posters designed and distributed. The project has gathered a momentum that continues to generate interest demand for support.

The Safe and Confident Living Project supports the philosophy that the community will be a safer for everybody when individuals feel less fear and when each person does their little bit to help minimise and lessen violence and criminal activity.



Report — Be Wise with Medicine Project

State Coordinator
Judith Skinner OAM



Being in Control: Older People and their Medicines

The project has been funded by the Federal Department of Health & Aged Care, under the International Year of Older Persons grant scheme, and is a joint project of the Council on the Ageing and the Pharmacy Guild of Australia. The project commenced in June and will conclude in November 2000. The National Coordinator is Sue Hendy, of COTA Vic, and the National Resource Officer is Jan Donovan, who was instrumental in the delivery of a similar project in 1996.

The Aim of the project is to empower older people to manage their medications. The two key themes are:

- Ask and be wise with medicines, and
- Manage your medicines don't let them manage you.

The role of the Peer Educators is to provide information about the issues of medication management and to encourage older people to be assertive with their doctors and pharmacists.

Peer Education has proven to be a very successful strategy for adult education. The learners can relate to the Peer Educator in ways that are different than with an educator of a different age and experience.

In Queensland the participating areas are:

Brisbane Metropolitan	Redlands	Sunshine Coast
Gold Coast	Maryborough	Bundaberg
Gladstone/Boyne Island	Mt Isa	Townsville
Barcaldine/Blackall	Charters Towers	Innisfail
Cairns		

A total of 25 Peer Educators have participated in the two day training courses which were held in Brisbane, Barcaldine, Townsville and Cairns. Two Peer Educators have Non English speaking backgrounds and three are from indigenous communities. Michelle Bou-Samra a pharmacist from the Gold Coast is the Guild Pharmacist for Queensland and assisted with each of the Brisbane sessions. In each centre where training took place a Guild Pharmacist participated.

Each of the Peer Educators has undertaken to do four presentations to groups of Seniors in their area. A number of these have taken place at Seniors' Centres, Retirement Villages, Respite Centres where Carers have been included and Alzhiemers' Support groups. The National goal is to reach over 10,000 older people.

Project milestones at this point have been satisfactorily completed. The final evaluation will take place in November.

COTA Q's Committee/ Advisory Involvement

Aged Care Queensland

- Selection Panel – Inaugural HACC Community Services Award

Anti Discrimination Commission

- Consultation

Australian Pensioners and Superannuants League — Qld

- Seniors Week 2000 State Planning Committee

Brisbane Nth Division of General Practice TEAMCARE Coordinated Care Trial

- Consumer sub-Committee
- Clinical/Care sub-Committee

Brisbane City Council

- Pedestrian Safety Working Group
- Inner Northern Busway Access Reference Group

Building Services Authority

- Reference Group

Centrelink

- Peak Agencies Reference Group

College of Peaks — QCOSS

- College member
- Wider peak groups

Commonwealth Dept of Health & Aged Care

- Aged Care Network
- Aged Care Planning & Advisory Committee
- Ethnic Aged Advisory Committee
- Quality of Medication Advisory Committee

Community Housing

Newmarket

Council on the Ageing (Australia)

- Board of Directors

Dept of Premiers and Cabinet

- Community Services Industry Strategy
- Member of Peaks Group

Dept of Transport

- Road Safety Reference Group — Information Strategy for Older Drivers
- Train Travel Accessibility Group

**COTA Q's
Committee/Advisory
Involvement
continued**

International Year of Older Persons 1999

- Australian Coalition '99 — National Committee
- Australian Coalition '99 — Queensland State Planning Committee
- Secretariat for Australian Coalition '99- Queensland
- Ministerial State Steering Committee

Lifeline

- Seniors Telephone Enquiry Service Reference Group

Nundah Reconciliation Group

- Taigum Bush Tucker Garden project

Office of Ageing — Dept of Families, Youth & Community Care

- Organisations of Seniors Information Sharing Network
- Seniors Card Consumer Reference Group
- Premiers Awards Reference Group
- IYOP Ministerial State Steering Committee
- Retirement Planning Group

QCOSS

- Board

Queensland Divisions of General Practice

- The Enhanced Primary Care Consultative Committee

Q Health

- Aged Care Consumer Reference Group
- Sub committees — ad hoc

Queensland Injury Coalition

- State Committee

Q Rail

- Advisory Committee on Train Travel — Safety and Access
- Train Travel & Accessibility Reference Group

The Prince Charles Hospital Health Service District

- Older Persons Consultative Committee
- Discharge Planning Sub Committee
- HACC Allied Health Steering Committee
- HACC Reference Group

University of Queensland — Dept of Social & Preventative Medicine — Healthy Ageing Research Unit

- Graduate Health Studies Priorities Steering Committee
- Single Patient Trials Advisory Reference Group — General Practice Project (*national nominee*)

Consultations, Submissions, Focus Groups

Aspley Community Health Services

- Focus group

Brisbane City Council

- Active Ageing & Community Development

Brisbane North Division of General Practice TEAMCARE Coordinated Care Trial

- TEAMCARE

Caboolture City Council

- Social Infrastructure Program
- Taskforce on Crime Prevention

Centrelink

- Ongoing updates

Crime Prevention Unit

- Numerous — through Safe & Confident Living Project

Dept of Employment and Training

- Employment consultation

Dept of Premier and Cabinet

- Community Services Industry Strategy

Dept of Housing

- Focus groups

Dept of Tourism Sport and Racing

- Active Ageing Strategy

Dept of Transport

- Older Drivers
- Cycling
- Transport Summits – Gold Coast, Brisbane & North Coast

Dept of Veteran Affairs

- Focus groups

Democrats Discussion Forum

External Consultants

- Review of Alzheimers Association
- National Healthy Ageing Strategy

Federal Member for Lilley

- Community consultation

Consultations,
Submissions,
Focus
Groups
continued

Conference, Seminars, Forums

International Year of Older Persons 1999

Northside HACC Service Providers Forum

Office of Ageing- Dept of Families, Youth & Community Care

- Forward Plan
- Retirement Planning
- Women's Focus group

Office of Fair Trading

- Consumer Forum

Office of Sport & Recreation

- Working Together towards Quality of Life

Office of Women's Affairs

- Focus groups

Queensland Community Housing

- Forum

Q Health

- Aged Care Standards
- HACC fees policy

Queensland Law Society

- Elder Law Forum

Q Police

- Crime, safety and older persons

COTA Q's Fifth State Forum of Committees on Ageing

- Kingston, Logan City October 2000

COTA Q Grandparenting Forum — Seniors Week 1999

Forum of Members

*Seniors Electorate, Organisations of Seniors Electorate,
Organisations of Service Providers Electorates and
Local Government Electorate*

2000: 11 April, 6 June, 1 August, 3 October

Board, CMS & Staff Forward Planning Workshop

2000 - June

Australian Coalition'99 - Qld (AC'99) auspiced by COTA Q

AC'99 - Qld State Coordinating Committee Meetings

1999: 28 June, 10 August, 14 September, 12 October

2000: 11 January, 16 February

AC'99 - Qld - Meetings of Partners convened

2000: 21 March (Partners Event — Parliamentary Annexe)

Addresses

AC'99 — Qld — Partners Recognition Function
— Power point presentation of AC'99 Website

Caboolture City Council
Address given

Cairns
Public Meeting '*Committees on the Ageing*'

Carer Respite Centre Conference
Panel member

Consumers Health Forum- Australia - Brisbane
Panel member

Anglican School
— Address given

Gold Coast Community
'Committees on Ageing'

Griffith University - School of Nursing
'Positive Ageing & HACC Services'

Kingaroy Community
Public meeting - 'Committees on Ageing'

Presbyterian Women's Association — Woody Point
Address 'Services for Older People, including HACC.'

TAFE - Southbank - ATSI Unit
'Aged Care Issues including HACC Program'

University of Queensland - School of Pharmacy
'Older People as a Special Needs Group'

Wesley Hospital — AGM of Auxiliary
'International Year of Older Persons- Major Achievements'.

Numerous Annual General Meetings
COTA Q provided speakers and chair persons.

(This list does not include the work undertaken through the
Safe & Confident Living Project)

Displays, Printed Information

COTA Q Displays were held at:

Active and Out There Launch — Brisbane City Council
African-Latin Festival

COTA Q Shopfront

5th State Forum of Committees on the Ageing - Kingston
Gin Gin Community Centre

IYOP functions — numerous; especially Partners
recognition morning

Seniors Week '99 - Information and Technology Expo
Brisbane City

Gold Coast - Seniors' Week Display

Bundaberg - Seniors' Week Display

Noosa - Community Information Strategy Expo

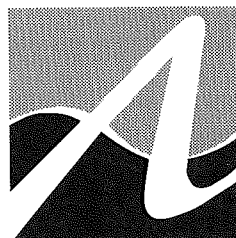
St Vincent's Windsor Centre - Display

Toowoomba - Seniors' Week Display

Printed information was distributed on each of these occasions.

In addition print material was distributed through COTA's
16 Committees on the Ageing

and to various 60 & Better Programs on request.



Treasurer's Report

Neville Jolly

BCom AAUQ FCPA FAIM

Statement by the Board

It is my pleasure to present to you the audited accounts for the financial year ended 30 June 2000.

There has been a great deal of work in the year and the large deficit of 1999 has been replaced by a small surplus. All members concerned are to be congratulated.

As flagged in my previous report there is a need for Income Producing Activities. Steps were taken by the Executive Director and the Board to start there. A start has been made and a co-operative effort will be needed by the Administration, the Board, and COTA Membership Services. It should be an exciting and stimulating time.

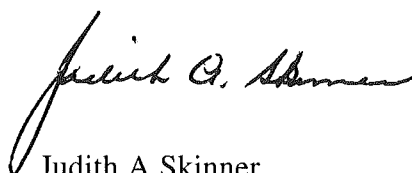
The directors have determined that the Council is not a reporting entity.

The directors have determined that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the accounts.

In the opinion of the directors of the Council, the financial statements:

1. Present fairly the financial position of the Council on the Ageing Queensland Inc. as at 30 June 2000 and the results of the Council for the year ended on that date.
2. At the date of this statement, there are reasonable grounds to believe that the Council on the Ageing Queensland Inc. will be able to pay its debts as and when they fall due.

This statement is made in accordance with the resolution of the Board of Directors and is signed for and on behalf of the directors by:



Judith A Skinner
President



Neville Jolly
Treasurer

Dated this first day of August, 2000.

COUNCIL ON THE AGEING QUEENSLAND Inc.
Statement of Income and Expenditure for year ended 30 June 2000

General Fund	2000	1999
	\$	\$
INCOME		
Interest Received	4,927	5,905
Members Subscriptions:		
Associates - Individual	135	144
Seniors - Individual	20,386	17,876
Organisations	8,895	8,955
Snr Citz Clubs/Area COTA	2,665	2,470
Sundry Income	4,539	3,652
Insurance - Professional Indemnity	1,098	956
AGM Dinner	—	1,100
Mail Out Service/Advertising	2,845	3,925
Senior Surfers User Group	4,088	453
OPAP - S & CL Management Fee	2,091	1,030
Project Income	51,696	41,511
COTA Consultancy Income	4,873	5,885
Badges - Senior Citizens	1,064	735
Commissions Received:		
Books - COTA Publications	161	873
Insurance - Mature Outlook	5,690	3,651
Donations Received	8,054	6,844
Printed Information Requested	33	72
COTA Senior Citizens Concert	7,894	5,226
Membership Marketing Programme:		
CMS Marketing Support	10,000	—
CMS Advertising Support	5,000	—
CMS Support Unexpended	(15,000)	—
HACC Project 100 Grant:		
Grant Received	109,457	103,966
Interest Received	606	276
Salaries	(67,503)	(58,542)
Superannuation	(4,450)	(5,196)
Rent	(33,000)	(32,518)
Other Expenses	(9,661)	(9,430)
HACC Y2K Grant	—	5,000
HACC NSV 1999/2000 Grant	—	5,120
HACC Grants Unexpended	10,120	(10,120)
HACC Capital Grant - Vehicle	8,931	—
Capital Cost Vehicle	(9,028)	—
Y2K Expenditure	(5,017)	—
Dept FYCC Salary On Cost Grant:		
Grant Received	—	68,701
Interest Received	—	15
Grant Expended - Salaries	(5,531)	(70,408)
Grant Expended - Superannuation	(387)	(5,696)
Grant Expended - Other	—	(336)
1999/2000 Grant Received	—	5,918
1999/2000 Unexpended Grant	5,918	(5,918)
TOTAL INCOME	131,589	102,095

Statement of Income and Expenditure Continued

General Fund	2000	1999
EXPENDITURE		
Audit Fees	1,295	645
Advertising/Promotion	252	446
AGM Meeting Expenses	320	1,454
Area Committee Development Expenses	382	84
Consultancy Expenses	654	—
Bank Charges	120	155
Bookkeeping Fees	1,600	2,210
Conference/Seminar Expenses	628	—
Cleaning	1,417	1,370
Board/Meetings Expenses	1,566	177
Computer Software/Support	905	550
Computer Supplies (Consumables)	3,015	991
Depreciation	3,500	4,436
Electricity	1,988	1,699
Forums - Community	304	159
General Expenses	516	588
Insurance - Directors/Offrs Liability	804	685
Insurance - General	1,777	1,638
Insurance - Workers' Compensation	101	521
Fees & Lodgements	137	83
Freight/Courier Costs	150	—
Interest	—	2
Publications (Library)	197	214
Legal Fees	—	151
Leave Entitlements Provided	(6,366)	—
Motor Vehicle Running Costs	11	40
Older Persons Internet Access Point	191	659
National COTA Fees	4,252	2,727
Newsletter Expenses	7,705	6,886
Photocopier	115	378
Postage	1,991	1,858
Printing/Stationery	2,771	3,772
Rent	42,512	42,562
Repairs/Maintenance	214	356
COTA SC Concert Expenses	1,959	3,953
Salaries - COTAQ Staff	50,118	48,952
Salaries - Reimbursement	(15,577)	(3,821)
Subscriptions:		
Associations/Memberships	240	370
Magazines/Newsletters/Publications	1,056	617
Superannuation	3,392	2,006
Local Travel (Q Cabs)	168	166
Staff/Board Amenities	158	176
Parking	165	214
Mobile Telephone Costs	418	772
Telephone/Fax	4,497	4,745
Training:		
Board Members	680	48
Staff	233	—
Travelling Expenses Admin & National	92	568
COTA Management Strategy Levy	3,000	—
TOTAL EXPENDITURE	125,623	136,262
Surplus/(Deficit) Transferred to Profit & Loss Summary	5,966	(34,167)

COUNCIL ON THE AGEING QUEENSLAND Inc.
Statement of Income and Expenditure
for year ended 30 June 2000
Other Projects

	2000 \$	1999 \$
OPAP SAFE & CONFIDENT LIVING:		
Grant Received	34,587	34,244
Interest Received	148	246
Salaries	(19,759)	(18,499)
Salary Oncosts	(3,279)	(2,738)
Superannuation	(1,390)	(1,111)
Operating Costs	(13,342)	(9,506)
Unexpended Grant	2,636	(2,636)
Surplus (Deficit)	(399)	—

COMMUNITY SPEAKERS PROGRAMME:

Grant Received	—	2,444
Coordination Fee - Others	—	(300)
Honoraria Speakers	—	(200)
Travel & Accommodation	—	(1,845)
Grant Surplus Refunded	—	(99)
Surplus (Deficit)	—	0

COMMITTEE ON AGEING STATE FORUM OCT 1998:

Grant Received	—	2,500
Forum Income	—	1,176
Forum Costs	—	(2,979)
Surplus (Deficit)	—	697

COMMITTEE ON AGEING STATE FORUM OCT 1999:

Grant Received	235	3,000
Income — Forum	860	—
Unexpended Grant	3,000	(3,000)
Travel Expenses	(1,912)	—
Other Expenses	(2,022)	—
Surplus (Deficit)	161	—

Statement of Income and Expenditure – Other Projects, Continued

	2000 \$	1999 \$
GRANDPARENTING FORUM MAY 1999 GAMING MACHINE GRANT:		
Grant Received	—	5,000
Other Income	—	406
Administration & Facilitation	—	(754)
Forum Travel	—	(2,721)
Printing, Stationery, Postage	—	(450)
Publication & Distribution	—	(349)
Venue Costs	—	(1,005)
Surplus (Deficit)	—	127
GAMING FUND GRANT COMPUTER TRAINING MODULES:		
Grant Received	—	7,500
Catering & Venue Hire	—	(600)
Computer Software	(3,096)	—
Technical Support	—	(450)
Equipment & Connections	(955)	(305)
Internet Service Provider	(300)	(162)
Modem Phone Rent	(814)	(108)
Other Expenses	—	(721)
Unexpended Grant	5,154	(5,154)
Surplus (Deficit)	(11)	—
VISION FOR DIVERSITY GRANT:		
Grant Received	9,560	—
Audit	(100)	—
Telephone & Fax	(300)	—
Photocopying & Postage	(200)	—
Wages	(7,830)	—
Wages On Costs	(1,130)	—
Surplus (Deficit)	0	—
PHARMACY PEER PROJECT:		
Grant Received	19,920	—
Grant Unexpended	(16,174)	—
Training — Coordinator	(419)	—
Venue Hire	(678)	—
Training Materials	(155)	—
Travel	(81)	—
COTA(Q) Management Fee	(2,276)	—
Postage	(4)	—
Stationery	(97)	—
Website Maintenance	(112)	—
Surplus (Deficit)	(76)	—
Surplus/(Deficit) Transferred to Profit & Loss Summary	(325)	824

COUNCIL ON THE AGEING QUEENSLAND Inc.
Statement of Income and Expenditure
for the year ended 30 June 2000

IYOP Australian Coalition '99—Queensland Secretariat

	2000 \$	1999 \$
Donations Received	1,465	3,381
AAG Donation	—	—
OPAP Grant	—	9,045
Interest Received	4	8
Salaries	—	(8,453)
Superannuation	—	(592)
AC'99 Advertising	(71)	(654)
AC'99 Consultancy Fees	—	(72)
AC'99 Forum - Public Meeting Hire	—	(75)
AC'99 General Expenses	(806)	(404)
AC'99AC'99 Local Travel	(36)	(49)
AC'99 Parking	(7)	(64)
AC'99 Photocopy & Rental	(71)	(76)
AC'99 Postage	(135)	(968)
AC'99 Printing & Stationery	(795)	(1,561)
AC'99 Telephone & Fax	(17)	(678)
Surplus / (Deficit)	(469)	(1,212)
CALENDAR:		
Sponsor Income	—	25,000
Expenses	—	(25,000)
	—	—
NEWSPAPER COLUMN:		
Sponsor Income	17,986	21,877
Interest Received	—	56
Expenses	(17,986)	(23,963)
	0	(2,030)
WEBPAGE MAINTENANCE:		
OPAP Grant	—	20,000
Salaries	(6,785)	(6,784)
Salary On-costs	(567)	(567)
Audit	(75)	(150)
Computer Support & Maintenance	(307)	(75)
Computer Supplies	(237)	—
Consultancy Fees	(150)	(240)
Electricity	(130)	(145)
Fax & Telephone - Chairman	(240)	(240)
Internet Service Provider	(300)	(300)
Photocopy, Printing, & Stationery	—	(59)
Postage	(328)	(45)
Equipment Rental	(260)	(260)
Premises Rental	(520)	(520)
Telephone & Fax	(375)	(375)
Unexpended Grant	10,240	(10,240)
	(34)	0
Surplus/(Deficit) Transferred to Profit & Loss Summary	(503)	(3,243)

**Profit & Loss Statement
for the Year Ended 30 June 2000**

Profit & Loss Summary	2000	1999
	\$	\$
General Fund	5,966	(34,167)
Other Projects	(325)	824
IYOP Coalition 99 Secretariat	(503)	(3,243)
Total Profit/(Loss) for Year	5,138	(36,586)
 ACCUMULATED MEMBERS FUNDS		
at start of year	86,330	122,916
 Accumulated Members Funds at end of year	91,468	86,330

COUNCIL ON THE AGEING QUEENSLAND Inc.

**Notes to and Forming Part of the Accounts
For the year ended 30 June 2000**

NOTE 1: STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES

These financial statements are a special purpose financial report prepared in order to satisfy the financial reporting requirements of the Associations Incorporation Act (Queensland). The directors have determined that the Council is not a reporting entity.

The statements have been prepared in accordance with the requirements of the Associations Incorporation Act (Queensland) and the following Australian Accounting Standards.

AAS 1:	Profit and Loss or Other Operating Statements
AAS 5:	Materiality
AAS 8:	Events Occurring After Reporting Date

No other applicable Accounting Standards or mandatory professional reporting requirements have been applied.

The statements are prepared on an accrual basis. They are based on historic costs and do not take into account changing money values or, except where specifically stated, current valuations of non-current assets.

The following specific accounting policies, which are consistent with the previous period unless otherwise stated, have been adopted in the preparation of these financial statements.

(a) Members' subscriptions are accounted for on a cash receipts basis.

(b) Property, Plant and Equipment

Property, plant and equipment purchased under capital grants are expensed against the grant income in the year of expenditure. Property, plant and equipment purchased with general funds are capitalised in the books of the Council. Capitalised assets are depreciated over the useful lives of the assets to the Council.

(c) Income Tax

The Council has received notice of Endorsement as a deductible gift recipient dated 19 July, 2000, as follows:

Endorsement date of effect "1 July, 2000"

Provision of gift deductibility

- "Item 1 of the table in section 30-15 of the Income Assessment Act 1997"
- "Item in Subdivision 30 — B of the Income tax Assessment Act 1997"
- "4.1.1 Public Benevolent Institution".

NOTE 2: COMMITMENTS OF EXPENDITURE

The Council has committed to a membership expansion programme. It will be receiving support from COTA Membership Services in the year 2000 – 2001. The net amount to be expended by COTA (Q) Inc. is \$15 000.

Organisational Members



Organisations of Seniors Electorate

Alzheimers Association of Qld Inc.	60 & Better Program — Tara
Association of Residents of Qld Retirement Villages Inc.	60 & Better Program — Winton
Australian Pensioners' League — Gympie District	60 & Better Program — Wynnum
Australian Pensioners' League — Maroochydore	Charleville District Healthy Ageing Program
Barcoo Home & Community Care Committee Inc.	Aged Care Monto Inc.
Brisbane West Senior Citizens Centre	Aramac Senior Citizens Club
Catholic Women's League	Arana Hills Senior Citizens Club
Donald Simpson Over 50's Leisure Centre	Ashgrove Senior Citizens Club
Ethnic Communities Council of Queensland	Autumn Years Senior Citizens Social Club Inc.
Ex A.A.M.W.S. Association (Qld)	Ayr Senior Citizens Club
Labrador Memorial Senior Citizens Centre	Babs Shield Bulimba Senior Citizens Club
Marist Brothers Retirement Village	Beaudesert Senior Citizens Club Inc.
National Council of Women Queensland	Beenleigh & District Senior Citizens Club Inc.
Northern Suburbs District (Golden Years)	Biggenden Senior Citizens Club Inc.
Senior Citizens Centre	Boonah & District Senior Citizens Club
Older Persons Advocacy Service	Bowen Senior Citizens Club
Older Womens Network — Qld Inc.	Bundaberg Over 50's Friendship Club
Queensland Council of Social Service	Caboolture Senior Citizens Centre & Club
Queensland Retired Teachers Association	Cairns & District Senior Citizens Association Inc.
Redcliffe Senior Citizens Centre	Caloundra Senior Citizens Club Inc.
Returned Services League Australia (Qld Branch)	Camp Hill/Seven Hills Senior Citizens Club
Rockhampton South Senior Citizens Centre/Club	Capalaba Senior Citizens Club Inc.
SeniorNet Association Inc.	Carina & District Senior Citizens Club
St Vincents Windsor Centre	Charleville & District Senior Citizens Club
Superannuated Commonwealth Officers Association	Chinchilla Senior Citizens Club
The Dark Horse Venture	Cleveland Senior Citizens Club Inc.
Toowoomba Older People's Action Program	Clifton Senior Citizens Centre
U3A — Bribie Island	Coochie Island Senior Citizens Club
U3A — Brisbane Inc.	Coolangatta Senior Citizens Centre Inc.
U3A — Bundaberg Inc.	Coolum Beach District Senior Citizens Club
U3A — Capri Inc.	Coopers Plains Senior Citizens Club
U3A — Pine Rivers Campus Inc.	Craigslea-West Chermside Senior Citizens Club
U3A — Rockhampton & District	Cunnamulla Senior Citizens Club
U3A — Sunshine Coast Inc.	Disabilities Action Group (DAG's) — Gin Gin
U3A — Toowoomba	Eacham Senior Citizens Club
War Widows Guild of Australia — Qld Branch	Eidsvold Senior Citizens Club
60 & Better Program — Acacia Ridge Healthy Ageing	Evergreens Club of Albany Creek
60 & Better Program — Barcaldine	Gatton Senior Citizens Centre
60 & Better Program — Charters Towers	Gayndah Senior Citizens Club Inc.
60 & Better Program — Deception Bay	Gladstone & District Senior Citizens Club Inc.
60 & Better Program — Hervey Bay	Glasshouse Country Senior Citizens Club Inc.
60 & Better Program — Inala	Goondiwindi Senior Citizens Club
60 & Better Program — Inglewood Community	Greenslopes & Districts Senior Citizens Club
Health Service	Greenvale & District Senior Citizens Club
60 & Better Program — Rockhampton	Gympie Fifty & Over Senior Citizens Club
60 & Better Program — South Gold Coast	Gympie Senior Citizens Centre
60 & Better Program — South West Healthy Ageing,	Hamilton Senior Citizens Centre
St George	Helensvale Senior Citizens Club Inc.



Herberton Senior Citizens Club
Hughenden & District Senior Citizens Club
Illana Senior Citizens Club
Inala & District Senior Citizens Club
Indooroopilly Senior Citizens Centre
Ingham Senior Citizens Club Inc.
Inglewood Senior Citizens Club
Innisfail & District Senior Citizens Club Inc.
Ipswich Senior Citizens Social Club
Jimboomba Jolleys Over 50's Senior Citizens Club
Kawana Senior Citizens Inc.
Kelvin Grove-Newmarket Senior Citizens Club
Kenmore Senior Citizens Club
Killarney Senior Citizens Club
Kingaroy Senior Citizens Club Inc.
Laidley Shire Senior Citizens Association
Logan West (Golden Years) Club Inc.
Longreach Senior Citizens Club
Lowood Senior Citizens Club Inc.
Maleny District Senior Citizens Club Inc.
Mermaid-Broadbeach Senior Citizens Centre
Mermaid-Broadbeach Senior Citizens Day Centre
Miles Senior Citizens Club Inc.
Mitchelton Senior Citizens Centre
Mt Gravatt Senior Citizens Club
Mt Carmel Over 50's Social Club
Mundubbera Senior Citizens Club
Nanango Senior Citizens Club Inc.
Nerang Services & Citizens Club Inc.
Oxley Senior Citizens Club
Pine Rivers Senior Citizens Club Inc.
Pittsworth Senior Citizens Association Inc.
Polish Senior Citizens Club

Proserpine Senior Citizens Club
Queensland Senior Citizens Indoor Bowls Assoc.
Redland Bay Senior Citizens Club Inc.
Rocklea & District Senior Citizens Club
Roma Senior Citizens Club Inc.
Runaway Bay & District Senior Citizens Assoc. Inc.
Salisbury & District Senior Citizens Welfare Assoc. Inc.
Salvation Army — Silver Threads
Samford Over Fifties Senior Citizens Club
Sherwood Senior Citizens Club
Slacks Creek & District Senior Citizens Club Inc.
Stanthorpe Senior Citizens Club
Stradboke Island Senior Citizens Club
Strathpine & District Senior Citizens Club Inc.
Sunnybank Senior Citizens Association Inc.
Surfers Paradise Senior Citizens Social Club
Tara Senior Citizens Club
Taroom Senior Citizens Club
The Greek Orthodox Community of Mt Gravatt
Toowoomba Senior Citizens Centre
Tully & District Senior Citizens Club Inc.
Victoria Point Senior Citizens Club
Wandoan Senior Citizens Club Inc.
Warwick Senior Citizens Welfare Association Inc.
Waterloo Bay 50 & Over Leisure Centre
Wilston Grange Senior Citizens Friendship Club
Wondai Senior Citizens Club
Woodford & District Senior Citizens Club
Wooloongabba Senior Citizens Centre
Yarraman Over 50's Club Inc.
Yelarbon Senior Citizens Club
Zillmere & District Senior Citizens Club

Organisations of Seniors Electorate Committees on the Ageing

Brisbane North Committee on the Ageing Inc.
Bulimba & District Area Committee on the Ageing Inc.
Bundaberg & District Committee on the Ageing Inc.
Cairns & District Committee on the Ageing
Carina & District Committee on the Ageing Inc.
Central Sunshine Coast Committee on the Ageing Inc.
Dalrymple & Charters Towers Committee on the
Ageing Inc.
Gladstone Central Committee on the Ageing Inc.

Gold Coast Committee on the Ageing Inc.
Logan Area Committee on the Ageing Inc.
Maryborough & District Committee on the Ageing Inc.
Mt Isa Committee on the Ageing Inc.
Noosa Committee on the Ageing Inc.
Redland District Committee on the Ageing Inc.
Theodore Council on the Ageing Inc.
Toowoomba Region Committee on the Ageing Inc.
Townsville Region Committee on the Ageing Inc.

Local Government Electorate



Balonne Shire Council	Isis Shire Council
Banana Shire Council	Jericho Shire Council
Barcaldine Shire Council	Kilcoy Shire Council
Belyando Shire Council	Kingaroy Shire Council
Boonah Shire Council	Kolan Shire Council
Booringa Shire Council	Laidley Shire Council
Bowen Shire Council	Logan City Council
Brisbane City Council	Longreach Shire Council
Broadsound Shire Council	Mackay City Council
Bundaberg City Council	Mareeba Shire Council
Cairns City Council	Maroochy Shire Council
Cambooya Shire Council	Maryborough City Council
Cardwell Shire Council	Miriam Vale Shire Council
Carpentaria Shire Council	Mundubbera Shire Council
Chinchilla Shire Council	Noosa Shire Council
Clifton Shire Council	Pine Rivers Shire Council
Cloncurry Shire Council — William Presley Place	Redland Shire Council
Cook Shire Council	Richmond Shire Council
Cooloolah Shire Council	Rockhampton City Council
Croydon Shire Council	Rosalie Shire Council
Dalby Town Council	Sarina Shire Council
Douglas Shire Council	Tara Shire Council
Duaringa Shire Council	Thuringowa City Council
Eidsvold Shire Council	Tiaro Shire Council
Emerald Shire Council	Toowoomba City Council
Esk Shire Council	Townsville City Council — Community Service
Gatton Shire Council	Warroo Shire Council
Gold Coast City Council	Whitsunday Shire Council
Herberton Shire Council	Winton Shire Council
Hervey Bay City Council	Woocoo Shire Council
Ipswich City Council	

Service Providers Electorate



African Australian Association Inc.	Flexi Care Inc.
Aged Care Qld Incorporated	Garden Settlement (Palleranda)
Amelia House & Belmont Respite Service	Greek Respite Centre
Anglican Care for the Aged	Hervey Bay Day Care & Respite Centre
Arthritis Foundation of Queensland	Inala Day Respite Centre Inc.
Aspley Respite Centre	Lowood-Esk Day Respite Care Centre
Australian Red Cross Queensland Division	Lutheran Community Care — Milton
Australian Remotivation Organisation Inc.	Maleny Merrymakers Day Care Centre
Baptist Community Services	Marlin Coast Neighbourhood Centre Inc.
Beenleigh & District Senior & Citizens Centre Inc.	Maryborough & District COTA — Well Aged Program
Blackall Meals on Wheels Association Inc.	New Farm Community Options Program
Blue Care — Brisbane Central	Noosa Nursing Centre
Blue Care — Charters Towers	Noosa Respite Centre
Blue Care — Sandgate-South Pine	Northwest Isolated Care
Bribie Community Options	Older People's Action Program — Redcliffe
Care Services Incorporated	Our Lady's Nurses for the Poor
CentaCare Rockhampton — Aged Care Service	Pine Rivers Day Respite Service
Centre for Multicultural Pastoral Care	Queensland Council of Carers Inc.
Chermside & District (Burnie Brae)	Queensland Meals on Wheels Services Association
Senior Citizens Centre	Roma Blue Nursing Day Respite Centre
Churches of Christ Care	RSL Community Services
Clayfield Respite Services	Salvation Army Riverview Gardens
COASIT — Italian Australian Welfare Association Inc.	Seniors Enquiry line
Cotton Tree District Housing Co Ltd	Sisters of Charity
Department for Social Mission —	South West Community Options
The Presbyterian Church of Australia	St Catherine's Day Respite Centre
Diversicare — HACC Resource Centre	St Lukes Nursing Service
Diversional Therapy Association Qld	St Vincent's Community Services
Enoggera Day Respite Centre	The Golden Age Senior Citizens Centre
Ethnic Communities Council — HACC Resource Centre	Volunteering Queensland Inc.
Ethnic Community Council — Gold Coast	Zion Lutheran Home

Organisations – Associate Members



Aged C & D Unit — Mackay Community Health Centre
Aged Care Assessment Team —
 Princess Alexandra Hospital
Amlor Pty Ltd
Australian Association of Gerontology —
 Queensland Division
Australian Retirement Homes Ltd
Brisbane North Division of General Practice
Centrelink — Retirement & Families Program
Community Health — Toowoomba Health Service
Community Health Services — Aspley
Community Health Services — Fortitude Valley
Department of Families, Youth & Community Care —
 Office of Ageing
Department of Veteran's Affairs —
 Aged Care & Community Support
Forest Place Group Ltd.
Griffith University School of Nursing
HACC — Brisbane South Area
HACC — Q Health — Darling Downs Area
HACC — Q Health — Peninsula Area
HACC Resource Unit

Moreton Bay Nursing Care Unit
North Point Institute of TAFE
Queensland Cancer Fund Patient & Community Services
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Searle, Mrs E G
Seeley, Mr G M
Senz, Mr G A
Service, Mr M S
Shannon, Sr M
Sharman, Mrs D
Sharp, Mr & Mrs R
Shearn, Mr & Mrs E G
Sheldon-Hall, Mrs V
Sheridan, Mrs E
Shield, Mrs A B
Shirley, Mr & Mrs S
Shoesmith, Mr & Mrs M G
Shore, Mr R
Short, Mr & Mrs M
Sibley, Mr N
Siddons, Ms E
Silcocks, Mr C S
Simpson, Ms P
Simpson, Mr & Mrs R G
Skinner OAM, Mrs J A
Skitch, Mr & Mrs R
Slattery, Mr & Mrs K M
Slee, Mrs A
Sly, Mr L
Small, Mr J M
Smith, Mr & Mrs W J
Smith, Mr & Mrs R S
Smith, Mr & Mrs A
Smith, Mr & Mrs D
Smith, Mr G P W
Smith, Mrs K
Smith, Mr M
Smith, Mr G P
Smith, Mr B F
Smith, Mr & Mrs W
Smith, Mrs B M
Smith, Mr G
Smith, Mr & Mrs G
Smith, Ms G
Snell, Mr & Mrs D
Sneyd, Mr & Mrs V G
Sobek, Mr & Mrs D
Sobey, Mrs E M
Socal, Mr & Mrs L E
Sohier, Mr & Mrs A
Sorensen, Mr P F
Soutter, Mr & Mrs B C
Speare, Miss O F
Spears, Mrs A D
Spragg, Ms J
Stagg, Mrs M
Stainer, Mr E V
Stanaway, Ms N J
Stanbrough, Mr & Mrs R
Stanlake, Mr & Mrs E
Stanton, Mr & Mrs K
Stanton, Mr E
Stapleton, Mrs J A
Stapleton, Ms C
Starrett, Mrs A M
Stebbing, Mr J L
Steeple, Ms P
Stent, Mrs Y M
Stephenson, Mr W A
Steuart, Mr & Mrs T A
Stewart, Mrs B F
Stewart, Mrs M
Stewart, Ms D
Stewart, Mrs J
Stirling, Mr & Mrs R
Stockdale, Mr & Mrs M
Stolz, Mr J P
Stuart, Mrs M
Sullivan, Mr & Mrs B
Sullivan, Mr & Mrs R
Sullivan MLA, Mr T
Summers, Mr T J
Summers, Ms W
Suthers, Mr & Mrs C
Sutton, Mr & Mrs H L
Swain, Mrs M
Taing, Mr & Mrs P
Tandridge, Mr A E
Tatnell, Mrs D M
Taylor, Mrs M M
Taylor, Mr & Mrs C S
Taylor, Mr & Mrs S P
Taylor, Mr E H
Taylor, Mrs J F
Taylor, Mr & Mrs R
Tebecis, Mrs M
Tedford, Mr & Mrs A
Tedman-Jones, Mrs J S
Temby, Mrs M
Tervo, Mr P
Tesch, Mr & Mrs E
Tetlow, Mr & Mrs P
Theaker, Mr & Mrs G B
Thomas, Mr & Mrs W N
Thomas, Mr K D
Thomas, Mr R
Thomas, Ms P
Thompson, Mrs A R
Thompson, Mr & Mrs J M
Thompson, Mrs E
Thomson, Mrs M P
Thomson, Mr & Mrs K
Thorley, Mrs G I
Thornbury, Mrs A
Thorne, Mrs A



Thornton, Mr & Mrs W
Thorpe, Mr & Mrs K C
Thorpe, Mr O
Thurgood, Mr W
Thurlow, Mr P
Thurlow, Mr M
Tierney, Mrs T A
Tierney, Ms L J
Tiers, Mr & Mrs G
Tiley, Ms C C
Tillotson, Mrs P M
Timbers, Mr & Mrs E
Tocchetti, Mr G
Todd, Mrs R E
Toll, Mrs R
Tomlinson, Mr & Mrs J
Tracy, Mr & Mrs D
Tremayne, Mrs J
Trewartha, Mrs J
Tribbeck, Mr & Mrs B
Trim, Mrs B
Trotman, Mr & Mrs F
Trotman, Mrs J M
Tucker, Mrs J M
Tuddenham, Mrs B G
Tulloch, Mr & Mrs R C
Turnbull, Mr & Mrs G
Turner, Mrs J L
Turner, Mrs D S
Turner, Mr & Mrs D S
Tynan, Mr & Mrs P
Unwin, Ms G J
Urry, Mrs K
Vafaei, Mrs P
Valentine, Ms H L

Valster, Mr & Mrs J
Van Heusden, Mr & Mrs H
Vanderwolf, Mrs B
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Varley, Mr D
Vaughan, Mr J W E
Vickery, Mr & Mrs P H J
Vieritz, Mr & Mrs G
Vinello, Mr & Mrs K
Viner, Mr & Mrs J
Virgen, Mr R
Waldock, Mr W
Wales, Mr R
Walker, Mrs A C
Walker, Mr A C C
Wallis, Mr & Mrs D S
Wallis, Mr L A
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Walter, Mr & Mrs W R
Wapau, Mrs S
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Warner, Mr D
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Weller, Mrs W J
Wells, Mr L W B
Wells, Mrs L S
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White, Mrs S J
White, Mr M
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Williams, Mr E
Williams, Mr & Mrs R J
Williams, Mr & Mrs C
Williams, Rev G H
Williams, Mr & Mrs A J
Williams, Mr & Mrs C L
Williams, Ms M
Williamson BEM, Mrs R M
Wilson, Mr J D
Wilson, Ms A
Wilson, Mr & Mrs A D
Wilson, Mr & Mrs D

Wilson, Mr & Mrs M
Winchester, Ms O
Winderlich, Mr & Mrs T
Wingham, Mrs C
Winter, Mrs M
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Wiseman, Mr & Mrs T D
Wood, Mr E E
Wood, Mr E J
Wooderson, Mr G
Woodland, Mrs D J
Woods, Mrs M
Woods, Mr & Mrs G
Woodward, Mr W N
Woodward, Mr & Mrs H A
Woolard, Mr & Mrs W
Worfold OAM, Mr & Mrs R
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Yallowley, Mr & Mrs J
Yates, Mrs B
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Young, Mr & Mrs E D
Young, Mrs N C
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Zahnleiter, Mrs J
Zeman, Ms J
Zemke, Mr & Mrs H
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COTA Q

Council on the Ageing Queensland Inc. (COTA Q) is the State's non-government peak consumer Council for older persons.

It exists to protect and promote the well-being of all older Queenslanders and works to achieve a more just and equitable society.

COTA Q does this by

- representing older people to governments, ensuring that the concerns of consumers are heard
- informing the community about services available to seniors
- offering consultation
- arranging conferences, seminars and public meetings to educate and alert the community about matters affecting seniors.
- identifying areas requiring research, and then promoting or undertaking projects of benefit to older persons and their lives.

Councils on the Ageing are located in all States and Territories of Australia.

COTA Q, as part of the federated network of **Councils on the Ageing**, is an active member of COTA Australia.

The National Association, **COTA Australia**, is located in Melbourne, Victoria.



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